Safety Service Note

Implemented During Normal Course of Providing Support

Supersedes: [NONE]

Z2160A-195- 2D MPAC Pro for FR1 4x4 functional throughput and FR2 2x2 Testing

Serial Numbers: TW45220201, TW45222301, TW45224601, TW45230501, TW45232401, TW63110004, TW63110009, TW45222001, TW45222501, TW45221301, TW45221401, TW45222502, TW45220801, TW45223901

POSSIBLE "CUT INJURY" HAZARD WARNING HAZARD CLASS 2

The Problem – Door handle used on chamber's door potentially has sharp edge that can cause a hand laceration on operator

Parts Required:

1520-0734

ADMINISTRATIVE INFORMATION

ACTION	[[]] ON SPECIFIED FAILURE	STANDARDS
CATEGORY:	[X] AGREEABLE TIME	LABOR: 2 Hours
LOCATION CATEGORY:	[[]] SERVICE CENTER [X] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: [[]] RETURN USED [[]] RETURN INVENTORY: [[]] SCRAP PARTS: X SCRAP [[]] SEE TEXT [[]] SEE TEXT
AVAILABILITY	: EOS	NO CHARGE AVAILABLE UNTIL: ALWAYS
	[[]] Calibration Required [X] Calibration NOT Required	PRODUCT LINE: [PL13] AUTHOR: [P.U]

ADDITIONAL INFORMATION:



Situation:

It was reported that one door handle used for the door of our 2DMPAC pro chamber has a sharp edge that has caused a hand laceration on the end user during normal operation of the door

Solution/Action:

Support Engineering has followed PSE process. The resolution of the process is to add a rubber cushion sleeve as an available upgrade to customer entitled. It will be created as a KPN and will be deployed to selected serials of Z2160A-195 2D Multi-Probe Anechoic Chamber (MPAC) Pro chambers to cover the handles and eliminate the future potential risk.

Revision History:

Date	Service Note Revision	Author	Reason for Change
06 Sep 2024	01	Patricio Ugarte Garcia	As Published