

UXR1004A-01

Modification Recommended Service Note

Supersedes:
NONE

UXR1004A Infiniium UXR-Series Oscilloscope: 100 GHz, 4 Channels
Serial Numbers: US57400101, US57400102, US57400101

The Problem, acquisition board has cracks with the P2000 connector that mates to the channel module.

Parts Required:

P/N	Description	Qty.
54964-69702	Refurbished, Production calibrated acquisition assembly, Exch	4
If refurbished is not available use;		
54964-68702	Acquisition assembly	4

ADMINISTRATIVE INFORMATION

ACTION	X ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	X RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	X SERVICE CENTER		USED <input type="checkbox"/> RETURN
	<input type="checkbox"/> CHANNEL PARTNERS	<input type="checkbox"/> SEE TEXT	PARTS: <input type="checkbox"/> SCRAP
			<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	August 01, 2022
	X Calibration Required	PRODUCT LINE:	PL1A
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	MR

ADDITIONAL INFORMATION:

Situation:

If the unit is listed in the serial numbers above, then we want to proactively replace the four acquisition boards if the unit is returned for any repair problem.

Solution/Action:

Replace both acquisition boards. Use the internal service guide for the details on the process to do so.

Revision History:

Date	Service Note Revision	Author	Reason for Change
29 August 2019	01	Mark Rowley	As Published