

UXR0134A-03

# Modification Recommended Service Note

Supersedes:  
NONE

UXR0134A Infiniium UXR-Series Oscilloscope: 13 GHz, 4 Channels  
Serial Numbers: MY58310101

The Problem, some early UXR scope shipments if used with the N7024A probe cannot pass probe calibration.

## Parts Required:

| P/N                                       | Description                             | Qty. |
|---|---|------|
| 54964-69502                               | Refurbished, Tested backplane PCA, Exch | 1    |
| If refurbished part is not available use; |   |      |
| 54964-66502                               | Tested backplane PCA                    | 1    |

## ADMINISTRATIVE INFORMATION

|               |   |                            |                                   |
|---------------|---|----------------------------|-----------------------------------|
| ACTION        | <input type="checkbox"/> ON SPECIFIED FAILURE                       | STANDARDS                  |                                   |
| CATEGORY:     | X AGREEABLE TIME  | LABOR:                     | 2.0 Hours                         |
| LOCATION      | <input type="checkbox"/> CUSTOMER INSTALLABLE                       | SERVICE:                   | X RETURN                          |
| CATEGORY:     | <input type="checkbox"/> ON-SITE (active On-site contract required) | USED                       | <input type="checkbox"/> RETURN   |
|               | X SERVICE CENTER  | INVENTORY:                 | <input type="checkbox"/> SCRAP    |
|               | <input type="checkbox"/> CHANNEL PARTNERS                           | PARTS:                     | <input type="checkbox"/> SCRAP    |
|               |   |                            | <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE  | NO CHARGE AVAILABLE UNTIL: | AUGUST 01,2022                    |
|               | X Calibration Required  | PRODUCT LINE:              | PL1A                              |
|               | <input type="checkbox"/> Calibration NOT Required                   | AUTHOR:                    | MR                                |

ADDITIONAL INFORMATION:

**Situation:**

If the unit is listed in the serial numbers above, then we want to proactively replace the backplane assembly if the unit is returned for any reason.

**Solution/Action:**

Replace backplane assembly. Use the internal service guide for the details on the process to do so.

**Revision History:**

| Date           | Service Note Revision | Author      | Reason for Change |
|----------------|-----------------------|-------------|-------------------|
| 29 August 2019 | 01                    | Mark Rowley | As Published      |
|                |                       |             |                   |
|                |                       |             |                   |
|                |                       |             |                   |