

U8903A-10

S E R V I C E N O T E

Supersedes:
NONE

U8903A Audio Analyzer

Serial Numbers: MY00000000- MY53300001

Resolving unit hang during boot/start-up sequence

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION CATEGORY:: AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY: <input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE (active On-site contract required) <input type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNERS	AVAILABILITY: ALWAYS
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required	PRODUCT LINE: WC AUTHOR: CMK
ADDITIONAL INFORMATION: No additional cost required	

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Situation:

Unit with serial number listed above installed with firmware version 2.10.6 and below will have the tendency to hang during boot/start-up (Picture 1).

Solution/Action:

Upgrading the unit to firmware 2.10.7.0 and above will enable unit to successfully boot up.



Picture 1 : Picture of unit hang during boot up sequence

Revision History:

Revision Number	Date	Author	Reason For Change
2.10.7.0	23/07/2013	AL	Resolve Boot Hang Issue