

N9917B-01

Modification Recommended Service Note

Supersedes:
NONE

N9917B FieldFox Handheld Microwave Analyzer, 18 GHz

Serial Numbers: See **Serial Numbers** below.

The Problem – The battery may go into Sleep mode after a short period of inactivity. Refer to www.keysight.com and the **Contact Keysight** link.

Parts Required:

P/N	Description	Qty.
1420-0937	Battery-Rechargeable Li-Ion 10.8V 6400mAh	1pc

ADMINISTRATIVE INFORMATION

ACTION	STANDARDS	
CATEGORY: X AGREEABLE TIME	LABOR: 0.5 Hours	
LOCATION	SERVICE:	USED
CATEGORY: X SERVICE CENTER	INVENTORY: X SCRAP	PARTS: X SCRAP
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 30-June-2022	
X Calibration NOT Required	PRODUCT LINE: PLWN	
	AUTHOR: JY	

ADDITIONAL INFORMATION:

Affects: N9913/4/5/6/7/8B and N9933/4/5/6/7/8B

Situation:

The battery may go into Sleep mode after a short period of inactivity. Battery replacement needed.

Solution/Action:

1. Open the battery door and remove the battery from Fieldfox unit.



2. Check the serial number of the battery. Refer to the serial number list below.

3. If the battery serial number match the list of serial number below. Please order a new replacement battery (P/N: 1420-0937) from stock. Properly scrap the used battery.

If the battery serial number not in the list below. No replacement needed.

If the Fieldfox unit doesn't come with a battery. No replacement needed.



If you have any questions about this process, please contact:
 Christopher Rich christopher_rich@keysight.com
 Jerry Yeoh ewe-keng_yeoh@keysight.com

Table 1 Serial Numbers

Model	Serial Number	Battery Serial Number
N9917B	MY59221047	C0001192
N9917B	MY59221114	C0001212
N9917B	MY59221115	C0001245
N9917B	MY59221117	C0001195
N9917B	MY59221126	C0001235
N9917B	MY59221158	C0001453
N9917B	MY59221159	C0001390
N9917B	MY59221173	C0001455
N9917B	MY59221184	C0001259
N9917B	MY59221185	C0001334
N9917B	MY59221219	C0001317
N9917B	MY59221224	C0001457
N9917B	MY59221225	C0001267
N9917B	MY59221235	C0001399

Table 2 Parts Required

Description	Qty	Part Number
Battery-Rechargeable Li-Ion 10.8V 6400mAh	1	1420-0937

Revision History:

Date	Service Note Revision	Author	Reason for Change
01 Jun 2020	01	Yeoh Ewe-Keng (Jerry)	As Published