

N9100A2B-01

# Modification Recommended Service Note

Supersedes:  
NOTE

## N9100A2B 4772A Parametric Test System

Serial Numbers: JP57160121 / JP57160126  
Manufacturing ID Number: N/A

E4980A cannot power on due to PSU malfunction

### Parts Required:

P/N	Description	Qty.
E3160-65117	4070 Part, LCR meter, E4980 with opt. 200	1

### ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED	<input checked="" type="checkbox"/> RETURN
CATEGORY:	<input checked="" type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	30-April-2020		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	1H		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	do		

ADDITIONAL INFORMATION:

**Situation:**

E4980A cannot power on due to PSU malfunction.

**Solution/Action:**

1. Check the Line Voltage and Fuse
2. When LCR meter malfunction is identified, replace the LCR meter by E3160-65117.
5. Return the defective LCR meter via PRP

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
27 Mar 2019	01	Daiki Okuyama	As Published