

N9038A-10

Modification Recommended Service Note

N9038A MXE EMI Receiver

Supersedes:
NONE

Serial Numbers: ALL

The Problem – The existing CE regulatory Class A Label should be removed from the back of the instrument (If present) and replaced by a new CE regulatory Class B Label

Parts Required:

P/N	Description	Qty.
N9048-80016	Label, ICES-NMB-001 Class-B	1

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	0.1 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	04-Dec-2021		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	12		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	KC		

ADDITIONAL INFORMATION

Situation:

The Keysight MXE EMI Receiver N9038A is CISPR 11, Group 1 Class B compliant and is marketed and sold as such. However, recently we detected that the CE regulatory label we have for Instruments mistakenly carries the info Group 1 Class A. Action has been taken to correct the mechanical drawing & label for all new orders. For the units that are already shipped out to customers, please simply replace this label when the products are shipped by the customers to SSU for service.



Solution/Action:

Please remove the Existing Class A CE Label and replace it with the Correct Class B CE Label as needed

Revision History:

Date	Service Note Revision	Author	Reason for Change
03 Dec 2020	01	Kenneth Clark	As Published