

MODIFICATION RECOMMENDED

N8740A-01

S E R V I C E N O T E

Supersedes:
None

N8740A - DC POWER SUPPLY 150V, 22A, 3300W; GPIB, LAN, USB, LXI

The Product quality, reliability and specifications may be affected due to defective electrolytic capacitors in all N8700A 3300Watt & 5000Watt models.

Serial Numbers: 11H1581A 11H1582A 11H1583A 11H1584A
RMA Number: RMAXW167 RMAXW168 RMAXW169 RMAXW170

Parts Required:

| P/N | Description | Qty. |
|------|-------------|------|
| NONE | | |

Situation:

This defect has been considered a product quality & reliability defect. The N8700A family uses many different value electronic capacitors and these capacitors are used on virtually every assembly in the instrument SPD cannot anticipate every possible specification impacted, and every possible defect type. SPD will assume that all specifications could potentially be impacted if the capacitors became defective or went out of specification.

Solution/Action:

For the Model & serial number described above arrangements should be made to have the product Serviced. It is recommended that action be taken as soon as possible. Taking immediate action will avoid a product defect.

ADMINISTRATIVE INFORMATION

| | | | |
|---|---|---|--|
| SERVICE NOTE CLASSIFICATION: | | | |
| MODIFICATION RECOMMENDED | | | |
| ACTION CATEGORY: | <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME | STANDARDS | LABOR: 3.0 Hours |
| LOCATION CATEGORY: | <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER | SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT | USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | NO CHARGE AVAILABLE UNTIL: (Always) | |
| AUTHOR: | cp | PRODUCT LINE: SP | |
| ADDITIONAL INFORMATION: An RMA (Return Material Authorization) number has been assigned see above for the specific RMA, this was done to expedite the repair process. | | | |

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PRINTED IN U.S.A.

November 14, 2011

Rev. 18

