

MODIFICATION RECOMMENDED

N8736A-01

S E R V I C E N O T E

Supersedes:
None

N8736A - DC POWER SUPPLY 40V, 85A, 3400W; GPIB, LAN, USB, LXI

The Product quality, reliability and specifications may be affected due to defective electrolytic capacitors in all N8700A 3300Watt & 5000Watt models.

Serial Numbers: 11H1012A 11H1013A 11H1014A 11H1015A 11H0985A
RMA Number: RMAXW157 RMAXW158 RMAXW165 RMA XW156 RMAXW117

Parts Required:

| P/N | Description | Qty. |
|------|-------------|------|
| NONE | | |

Situation:

This defect has been considered a product quality & reliability defect. The N8700A family uses many different value electronic capacitors and these capacitors are used on virtually every assembly in the instrument SPD cannot anticipate every possible specification impacted, and every possible defect type. SPD will assume that all specifications could potentially be impacted if the capacitors became defective or went out of specification.

Solution/Action:

For the Model & serial numbers described above arrangements should be made to have the product Serviced. It is recommended that action be taken as soon as possible. Taking immediate action will avoid a product defect.

ADMINISTRATIVE INFORMATION

| | | | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| SERVICE NOTE CLASSIFICATION: | | | |
| MODIFICATION RECOMMENDED | | | |
| ACTION CATEGORY: | <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME | STANDARDS | LABOR: 3.0 Hours |
| LOCATION CATEGORY: | <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER | SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT | USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | NO CHARGE AVAILABLE UNTIL: (Always) | |
| AUTHOR: | cp | PRODUCT LINE: SP | |
| ADDITIONAL INFORMATION: An RMA (Return Material Authorization) number has been assigned see above for the specific RMA, this was done to expedite the repair process. | | | |

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