

Modification Recommended Service Note

Supersedes:
NONE

N7768A Optical Attenuator for Multimode Fiber (4 channels)

Serial Numbers: See Appendix

Potential data inconsistency causing measurement drift.

Parts Required:

P/N Description Qty.

NONE

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	2.0 Hours
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT
USED	<input type="checkbox"/> RETURN	PARTS:	<input type="checkbox"/> SCRAP
			<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	December 31 st 2024
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	[3E]
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	[PG]

ADDITIONAL INFORMATION:

Product must be returned to the factory for service note installation

Situation:

For the specific serial numbers listed in the appendix, it was determined that these instruments have been shipped with potential data inconsistency from one of the test equipment used causing measurement drift in certain test parameters.

Solution/Action:

Units will be adjusted and calibrated.

Please send the units back to Keysight for repair with reference information to this service note.

Instruments must be returned to the factory for service note installation.

Revision History:

Date	Service Note Revision	Author	Reason for Change
26 Jun 2023	01	Pascal Grunge	As Published

Appendix:

MY50601518, MY50601519, MY50601522, MY50601525, MY50601526, MY50601538, MY50601541, MY50601553, MY50601554, MY50601555, MY50601556, MY50601557, MY50601561, MY50601564, MY50601568, MY50601570, MY50601571, MY50601581, MY50601583, MY50601593, MY50601595, MY50601601, MY50601603, MY50601610, MY50601611, MY50601614, MY50601617