

N6744B-02

Modification Recommended Service Note

Supersedes:
NONE

N6744B DC Power Module, 35V, 3A, 105W

Serial Numbers: Refer to Table 1 Affected Serial Number

The Problem – Unit may exhibit 'Channel Failed' error.

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input checked="" type="checkbox"/> RETURN	USED	<input checked="" type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	1 st September 2020		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	KHEW		

ADDITIONAL INFORMATION:

Situation:

Affected Unit in **Table 1 Affected Serial Number** may exhibit “Channel Failed” error.

Solution/Action:

Keysight Technologies would like to offer a new replacement unit. Please contact your nearest Keysight’s Customer Contact Center for the replacement unit.

MY54004572	MY54004545	MY54004582
MY54004514	MY54004546	MY54004584
MY54004519	MY54004553	MY54004587
MY54004521	MY54004556	MY54004589
MY54004526	MY54004557	MY54004591
MY54004528	MY54004562	MY54004594
MY54004529	MY54004565	MY54004643
MY54004532	MY54004566	MY54004646
MY54004536	MY54004570	MY54004648
MY54004537	MY54004571	MY54004569
MY54004539	MY54004573	MY54004576
MY54004544	MY54004574	

Table 1 Affected Serial Number

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 AUG 2019	01	KHEW	As Published