

N6702A-03

# Modification Recommended Service Note

Supersedes:  
NONE

## N6702A – Low Profile Modular Power System Mainframe, 1200W, 4 Slots

Serial Numbers: MY54000001/MY54003746  
SG54000001/SG54003746

The Problem - No display/display flickering. Error related to the latch on connectors J50 opening.

### Parts Required:

P/N	Description	Qty.
1252-7822	Connector-Header Vertical SMT 30-Pin	1

### ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input checked="" type="checkbox"/> SCRAP	PARTS:	<input checked="" type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	1 <sup>st</sup> August 2019		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	KHEW		

### ADDITIONAL INFORMATION:

**Situation:**

The locking mechanism on connectors J50 may have vibrated open, causing intermittent errors to occur.

**Solution/Action:**

The impacted unit with the serial number range can be enhanced by sending it back to Keysight Service Center for new connector replacement. Kindly contact Keysight Technologies Customer Contact Center at [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus).

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
12 July 2018	01	KHEW	As Published