Modification Recommended Service Note

Supersedes:
NONE

N6700C Low-Profile Modular Power System Mainframe, 400W, 4 Slots

Serial Numbers: MY56001979-MY56309691, SG56300015-SG56300023, SG56300061, SG56300074

The Problem – The units may experience a sudden power off during operation.

Parts Required:

P/N	Description	Qty.
N6700-60016	Tested N6700 Bulk Supply Kit	1

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS				
		LABOR: 1 Hour				
LOCATION CATEGORY:	[X] SERVICE CENTER [[]] ON-SITE (active On-site contract required) [[]] CHANNEL PARTNERS	SERVICE: INVENTORY:	[[]] RETURN [[]] SCRAP [X] SEE TEXT	USED PARTS:	[[]] RETURN [X] SCRAP [[]] SEE TEXT	
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 21st Feb 2025				
	[[]] Calibration Required [X] Calibration NOT Required	PRODUCT LINE: SP AUTHOR: LIM ZHAN MING				

ADDITIONAL INFORMATION:
No impact on Service Inventory

Situation:

For units within the specified serial number range, may experience a sudden power off during operation and not be able to power on again.

Solution/Action:

Kindly contact Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus for sending the affected unit back to service center for bulk supply replacement.

Revision History:

Date	Service Note Revision	Author	Reason for Change
1st Feb 2024	01	LIM ZHAN MING	As Published