

SAFETY – IMPLEMENTED DURING NORMAL COURSE
OF PROVIDING SUPPORT

N5772A-03-S

S E R V I C E N O T E

Supersedes:

N5772A Power Supply, 600V, 2.6A, 1560W

Serial Numbers: All Units

POSSIBLE SHOCK HAZARD

WARNING

HAZARD CLASS 3

During verification performance testing of this power supply it can have a hazardous voltage level on its output as result of the verification procedure ending with the maximum voltage setting and not instructing the user to set voltage levels to zero at the end of the verification procedure.

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
SAFETY		
ACTION CATEGORY: X AGREEABLE TIME		STANDARDS LABOR: 0.1 Hours
LOCATION CATEGORY: X CUSTOMER INSTALLABLE ☐ ON-SITE (active On-site contract required) ☐ SERVICE CENTER ☐ CHANNEL PARTNER	SERVICE INVENTORY: ☐ RETURN ☐ SCRAP X SEE TEXT	USED PARTS: ☐ RETURN ☐ SCRAP X SEE TEXT
AVAILABILITY: ALWAYS		NO CHARGE AVAILABLE UNTIL: EOS
☐ Calibration Required X Calibration NOT Required		PRODUCT LINE: SP AUTHOR: PF
ADDITIONAL INFORMATION: Customer can view latest manual changes at www.agilent.com/find/n5700		

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Situation:

When performing verification of power supply the last performance test instructs user to set the voltage setting to maximum rating. If power supply is set to auto restart mode it restores the operating setting that was set when it was last turned off. When this occurs the voltage or current will be set to maximum rating the next time it is turned on. This will present a hazardous condition and may pose a risk of shock hazards.

Solution/Action:

1. During verification of instrument (s) use the latest version of users guide.
2. Download the latest user's guide. Use web link to download latest manual found on Document Library tab. <http://www.agilent.com/find/n5700>

Revision History:

Revision Number	Date	Author	Reason For Change
1.0	6/21/2013	PF	As published