

# Modification Recommended Service Note

Supersedes:  
NONE

## N5768A DC System Power Supply

Serial Numbers: Refer to Table 1

**The Problem** – Current programming and readback accuracy may marginally out of specification.

**Parts Required:**

NONE

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1 Hour	
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED <input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS: <input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT	<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	8 <sup>th</sup> March 2025	
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	SP	
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING	

ADDITIONAL INFORMATION:  
No impact on service inventory  
Not applicable

**Situation:**

For units listed in Table 1, the current programming and readback accuracy may marginally out of specification.

**Solution/Action:**

Kindly contact Keysight Technologies Customer Contact Center at [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus) for sending the affected unit back to service center.

Service center to perform performance verification on current programming and readback accuracy.

If performance verification **PASSES**

- No action needed

If performance verification **FAILS**

- Calibrate (adjustment) the unit

Table 1: Affected Serial Number

US23H5466R	US23H5468R
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**Revision History:**

Date	Service Note Revision	Author	Reason for Change
29 <sup>th</sup> Feb 2024	01	LIM ZHAN MING	As Published