

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

N4386A-01

S E R V I C E N O T E

Supersedes:
NONE

N4386A Distributed Temperature System - Outdoor Series

Serial Numbers: DE46500102 / DE46500114

Fix connector to improve reliability for rough usage

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

| P/N | Description | Qty. |
|-----|-------------|------|
|-----|-------------|------|

NONE

ADMINISTRATIVE INFORMATION

| | | | |
|----------------------------------|--|---|--|
| SERVICE NOTE CLASSIFICATION: | | | |
| MODIFICATION RECOMMENDED | | | |
| ACTION CATEGORY: | <input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME | STANDARDS: LABOR: 1.0 Hours | |
| LOCATION CATEGORY: | <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER | SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> N/A | USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> N/A |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | AGILENT RESPONSIBLE UNTIL: October 2008 | |
| AUTHOR: JM PRODUCT LINE: 3E | | | |
| ADDITIONAL INFORMATION: | | | |

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Situation:

As a result of our ongoing quality improvement process we have identified during our live time acceleration / strive tests a potential source for improvement. The DC power socket could get loose over life time due to mechanical stress. Therefore Agilent recommends implementing an additional improvement, to ensure highest level of reliability also in harsh environments or usage.

Solution/Action:

The DC power socket will get additional mechanical stabilization to ensure connection under all circumstances.

Service Center:

See related service note instructions on our PNT customer support server (Agilent Intranet) at \\wbbnps03\FTP_Support\Distributed_Temperature_System\ServiceInformation.