

Modification Recommended Service Note

Supersedes:
N3306A-01

N3306A DC Electronic Load Module

Serial Numbers: Refer to Table 1

The Problem – There is an offset value in voltage and current parameter observed for the N3300 series module. The reading values drifted to larger value (with nothing connected) after the unit warmed up.

Parts Required:

P/N	Description	Qty.
N3306-61061	DC Electronic Load Module, 0-60V, 120A, 600 W, 2 slots, Lead Free	1
OR		
N3306-61071	DC Electronic Load Module, 0-60V, 120A, 600 W, 2 slots, UKCA, Lead Free, MY SN	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT
USED	<input checked="" type="checkbox"/> RETURN	PARTS:	<input type="checkbox"/> SCRAP
			<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	27 th June 2023
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	LIM ZHAN MING

ADDITIONAL INFORMATION:
Service inventory no impacted

Situation:

For the Serial Number listed in Table 1, unit may observe offset value in voltage and current parameter. The reading values drifted to larger value (with nothing connected).

Solution/Action:

Please contact local Keysight call center to get a replacement unit.

Table 1: Affected Serial Number

MY57013586	MY57013727	MY57013786	MY57013833	MY57013865	MY57013907	MY57013938
MY57013656	MY57013728	MY57013787	MY57013834	MY57013866	MY57013908	MY57013939
MY57013657	MY57013737	MY57013788	MY57013835	MY57013867	MY57013909	MY57013940
MY57013662	MY57013738	MY57013789	MY57013836	MY57013868	MY57013910	MY57013941
MY57013663	MY57013739	MY57013790	MY57013837	MY57013869	MY57013911	MY57013942
MY57013664	MY57013740	MY57013791	MY57013838	MY57013870	MY57013912	MY57013943
MY57013677	MY57013741	MY57013792	MY57013839	MY57013871	MY57013914	MY57013944
MY57013690	MY57013743	MY57013793	MY57013840	MY57013872	MY57013915	MY57013945
MY57013696	MY57013744	MY57013812	MY57013841	MY57013873	MY57013916	MY57013946
MY57013700	MY57013745	MY57013813	MY57013842	MY57013874	MY57013917	MY57013947
MY57013701	MY57013746	MY57013814	MY57013843	MY57013875	MY57013918	MY57013948
MY57013702	MY57013747	MY57013815	MY57013844	MY57013876	MY57013919	MY57013949
MY57013703	MY57013748	MY57013816	MY57013847	MY57013877	MY57013920	MY57013950
MY57013704	MY57013749	MY57013817	MY57013848	MY57013878	MY57013921	MY57013951
MY57013705	MY57013750	MY57013818	MY57013849	MY57013879	MY57013922	MY57013952
MY57013706	MY57013751	MY57013819	MY57013850	MY57013880	MY57013923	MY57013953
MY57013707	MY57013752	MY57013820	MY57013851	MY57013881	MY57013924	MY57013954
MY57013708	MY57013753	MY57013821	MY57013852	MY57013882	MY57013925	MY57013955
MY57013709	MY57013754	MY57013822	MY57013853	MY57013883	MY57013926	MY57013956
MY57013711	MY57013755	MY57013823	MY57013854	MY57013884	MY57013927	MY57013957
MY57013712	MY57013777	MY57013824	MY57013855	MY57013895	MY57013928	MY57013958
MY57013713	MY57013778	MY57013825	MY57013856	MY57013898	MY57013930	MY57013959
MY57013714	MY57013779	MY57013826	MY57013857	MY57013899	MY57013931	MY57013960
MY57013715	MY57013780	MY57013827	MY57013858	MY57013901	MY57013932	
MY57013716	MY57013781	MY57013828	MY57013859	MY57013902	MY57013933	
MY57013717	MY57013782	MY57013829	MY57013860	MY57013903	MY57013934	
MY57013719	MY57013783	MY57013830	MY57013862	MY57013904	MY57013935	
MY57013725	MY57013784	MY57013831	MY57013863	MY57013905	MY57013936	
MY57013726	MY57013785	MY57013832	MY57013864	MY57013906	MY57013937	

Revision History:

Date	Service Note Revision	Author	Reason for Change
28 th June 2022	01	LIM ZHAN MING	As Published
15 th April 2023	02	LIM ZHAN MING	Revised serial number and part number