

N3306A-01

Modification Recommended Service Note

Supersedes:
NONE

N3306A DC Electronic Load Module

Serial Numbers: Refer to Table 1

The Problem – There is an offset value in voltage and current parameter observed for the N3300 series module. The reading values drifted to larger value (with nothing connected) after the unit warmed up

Parts Required:

P/N	Description	Qty.
N3306-61061	DC Electronic Load Module, 0-60V, 120A, 600 W, 2 slots, Lead Free	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours	
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED <input checked="" type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS: <input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input checked="" type="checkbox"/> SEE TEXT	<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS			
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	27 th June 2023	
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	[SP]	
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	[LIM ZHAN MING]	

ADDITIONAL INFORMATION:
Service Inventory no impacted.

Situation:

For the Serial Number listed in Table 1, unit may observe offset value in voltage and current parameter. The reading values drifted to larger value (with nothing connected).

Solution/Action:

Please contact local Keysight call center to get a replacement unit.

Table 1: Affected Serial Number

MY57013586	MY57013716	MY57013751	MY57013815	MY57013865	MY57013909	MY57013932
MY57013656	MY57013717	MY57013752	MY57013817	MY57013866	MY57013911	MY57013933
MY57013657	MY57013719	MY57013753	MY57013819	MY57013867	MY57013914	MY57013935
MY57013662	MY57013725	MY57013754	MY57013820	MY57013869	MY57013915	MY57013936
MY57013663	MY57013726	MY57013755	MY57013821	MY57013870	MY57013916	MY57013938
MY57013664	MY57013727	MY57013779	MY57013822	MY57013871	MY57013917	MY57013939
MY57013677	MY57013728	MY57013782	MY57013823	MY57013872	MY57013918	MY57013940
MY57013696	MY57013737	MY57013783	MY57013824	MY57013895	MY57013919	MY57013941
MY57013702	MY57013740	MY57013784	MY57013827	MY57013898	MY57013920	MY57013942
MY57013703	MY57013743	MY57013785	MY57013829	MY57013899	MY57013921	MY57013943
MY57013704	MY57013744	MY57013786	MY57013836	MY57013901	MY57013922	MY57013944
MY57013707	MY57013745	MY57013787	MY57013837	MY57013902	MY57013923	MY57013946
MY57013711	MY57013746	MY57013788	MY57013857	MY57013903	MY57013925	MY57013948
MY57013712	MY57013747	MY57013789	MY57013858	MY57013904	MY57013926	MY57013955
MY57013713	MY57013748	MY57013790	MY57013862	MY57013905	MY57013927	MY57013957
MY57013714	MY57013749	MY57013791	MY57013863	MY57013906	MY57013928	
MY57013715	MY57013750	MY57013813	MY57013864	MY57013908	MY57013930	

Revision History:

Date	Service Note Revision	Author	Reason for Change
26 th June 2022	01	LIM ZHAN MING	As Published