

N1913A-09

Modification Recommended Service Note

N1913A EPM Series Single-Channel Power Meter

Supersedes:
NONE

Serial Numbers: MY57100002, MY57110034, MY57120010, MY57120011, MY57130012, MY57130013, MY57130015, MY57130019, MY57170002-MY57170009, MY57190002-MY57190012, MY57190014-MY57190052, MY57190054-MY57190060, MY57210002, MY57210004-MY57210022, MY57210024, MY57210026, MY57210027, MY57210029, MY57210030, MY57210032, MY57210034, MY57210036-MY57210038, MY57210040, MY57210041, MY57210043-MY57210045, MY57210047, MY57220002, MY57220004-MY57220020, MY57220022-MY57220027, MY57220029-MY57220031, MY57220033, MY57240012-MY57240033, SG57160004

Loosen power reference connector assembly

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	X AGREEABLE TIME	LABOR:	2 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	X SERVICE CENTER		X SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		X SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	01-Oct-2018
	X Calibration Required	PRODUCT LINE:	WN
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	CKN

ADDITIONAL INFORMATION:

Parts Required:

P/N	Description	Qty.
N1913-62002	Calibrator Assembly – Front	1

Situation:

Keysight recently discovered a loose power reference connector assembly in the power meter which may result in a lower accuracy of the 1mW Power Reference. This may cause an additional power measurement error of up to 1.0%.

We would recommend customers to return the Power Meter model number and serial number listed above to the nearest Keysight Service Center for repair.

Solution/Action:

Please contact Keysight Technologies' Customer Contact Center at www.keysight.com/find/contactus for the recommended product modification.

Revision History:

Date	Service Note Revision	Author	Reason for Change
29-Sep-2017	01	CKN	As Published