

N1912A-08A

Modification Recommended Service Note

Supersedes:
N1912A-08

N1912A P-Series Dual Channel Power Meter

Serial Numbers: MY57240003 MY57240012 MY57010019 MY57130002 MY57150012
MY57150014 MY57170009 MY57170011 MY57180003 MY57180012 MY57190003
MY57210002 MY57210003 MY57220002 MY57220004 MY57220005 MY57220006
MY57220007 MY57220008 MY57220009 MY57240002 MY57240005 MY57240011
MY56330010 MY56350006 MY57110010 MY57120003 MY57130004 MY57130006
MY57130007 MY57150006 MY57150007 MY57150009 MY57150011 MY57170004
MY57170007 MY57180004 MY57180005 MY57180006 MY57180007 MY57180008
MY57190002 MY57190004 SG57150002 SG57150003 SG57150004 SG57150005
SG57150006 SG57150007 SG57150008 SG57150009

Loosen power reference connector assembly

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	X AGREEABLE TIME	LABOR:	2 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	X SERVICE CENTER		X SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		X SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	01-Oct-2018
	X Calibration Required	PRODUCT LINE:	WN
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	CKN

ADDITIONAL INFORMATION:

Parts Required:

P/N	Description	Qty.
N1911-61001	Calibrator Assembly – Front	1

Situation:

Keysight recently discovered a loose power reference connector assembly in the power meter which may result in a lower accuracy of the 1mW Power Reference. This may cause an additional power measurement error of up to 1.0%.

We would recommend customers to return the Power Meter model number and serial number listed above to the nearest Keysight Service Center for repair.

Solution/Action:

Please contact Keysight Technologies' Customer Contact Center at www.keysight.com/find/contactus for the recommended product modification.

Revision History:

Date	Service Note Revision	Author	Reason for Change
13 Sep 2017	01	CKN	As Published
13 Jun 2018	01A	CKN	Change the parts required to N1911-61001. To deplete N1911-61001.