

**M9505A-05-S**

# **S E R V I C E N O T E**

Supersedes:  
NONE

## M9505A AXIe 5 Slot Chassis

**Affected Serial Numbers Range:** TW00000000 through TW53140123

**Exceptions:** TW52250206, TW52250216, TW52320208, TW52431201, TW52431203, TW52431204, TW52431206, TW52431207, TW52431210, TW53030207, TW53100202, TW53100203, TW53100206, TW53100209, TW53110202, TW53110205, TW53110207, TW53110209, TW53110211, and TW53110212

### POSSIBLE PINCH HAZARD

**WARNING**

**HAZARD CLASS 1**

**Chassis carry handle may come off while handling**

#### Parts Required:

P/N	Description	Qty.
M9502-80001	M9502A and M9505A Handle Screw Kit	1

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>SAFETY</b>		
ACTION CATEGORY: <input checked="" type="checkbox"/> AGREEABLE TIME		STANDARDS LABOR: 0.5 Hours
LOCATION <input checked="" type="checkbox"/> CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE ( <b>active On-site contract required</b> ) <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER		SERVICE <input checked="" type="checkbox"/> RETURN INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: ALWAYS		NO CHARGE AVAILABLE UNTIL: EOS
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required		PRODUCT LINE: BL AUTHOR: TP
ADDITIONAL INFORMATION:		

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**Agilent Technologies**

**Situation:**

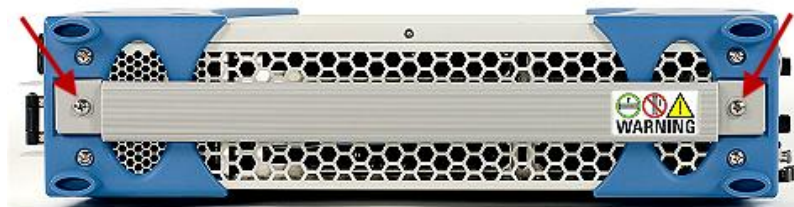
Chassis carry handle screws may become loose over time causing the carry handle to come off while handling.

**Solution/Action:**

Carry handle screws with locking mechanism will prevent this issue. Picture below shows the screw with locking mechanism included in the M9502A and M9505A Handle Screw Kit (M9502-80001).



Replace the screws on the chassis carry handle shown in the picture below. Use 8.7 to 10 in-lbs torque to tighten the screws.



Perform the same step to replace the screws on the second carry handle on the other side of the chassis.

**Revision History:**

Revision Number	Date	Author	Reason For Change
1.0	9/18/13	Tran Pham	As published