

M9502A-04-S

S E R V I C E N O T E

Supersedes:
NONE

M9502A AXIe 2 Slot Chassis

Affected Serial Numbers Range: TW00000000 through TW53140257

Exceptions: TW52351304, TW52351310, TW52421301, TW52421303, TW52421304, TW52431301 through TW52431310, TW52470303, TW53030309, TW53040302, TW53140101 through TW53140108, TW53140238, TW53140241, TW53140242, TW53140243, TW53140246, TW53140247, TW53140249, TW53140255, and TW53140256

POSSIBLE PINCH HAZARD

WARNING

HAZARD CLASS 1

Chassis carry handle may come off while handling

Parts Required:

P/N	Description	Qty.
M9502-80001	M9502A and M9505A Handle Screw Kit	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
SAFETY		
ACTION CATEGORY: <input checked="" type="checkbox"/> AGREEABLE TIME		STANDARDS LABOR: 0.5 Hours
LOCATION <input checked="" type="checkbox"/> CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE (active On-site contract required) <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER		SERVICE <input checked="" type="checkbox"/> RETURN INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: ALWAYS		NO CHARGE AVAILABLE UNTIL: EOS
<input type="checkbox"/> Calibration Required <input checked="" type="checkbox"/> Calibration NOT Required		PRODUCT LINE: BL AUTHOR: TP
ADDITIONAL INFORMATION:		

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Situation:

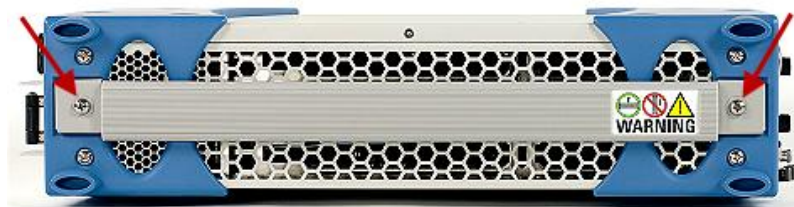
Chassis carry handle screws may become loose over time causing the carry handle to come off while handling.

Solution/Action:

Carry handle screws with locking mechanism will prevent this issue. Picture below shows the screw with locking mechanism included in the M9502A and M9505A Handle Screw Kit (M9502-80001).



Replace the screws on the chassis carry handle shown in the picture below. Use 8.7 to 10 in-lbs torque to tighten the screws.

**Revision History:**

Revision Number	Date	Author	Reason For Change
1.0	9/18/13	Tran Pham	As published