

M9183A-02A

# Information Only Service Note

Supersedes:  
M9183A-02

## M9183A PXI Digital Multimeter

Serial Numbers: MY62000000/MY99999999

**The Problem** – Specification changes in the floating isolation and maximum allowable measured voltage for the M9183A PXI Digital Multimeter.

### Parts Required:

NONE

### ADMINISTRATIVE INFORMATION

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Calibration Required  
 Calibration NOT Required

PRODUCT LINE: PLGM  
AUTHOR: SH

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ADDITIONAL INFORMATION:

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### Situation:

The floating isolation and maximum allowable measured voltage of M9183A PXI Digital Multimeter for the unit with serial number MY62xxxxxx and above has been de-rated to CAT II 250V.

### Solution/Action:

1. Units with serial number MY62xxxxxx and above should not use above 250V.
2. For performance verification, 250V test points will be added in for DC voltage and AC voltage.
3. Refer to the [M9180 Series PXI 6 1/2 Digit Digital Multimeters Startup Guide \(keysight.com\)](https://www.keysight.com/learn/1/6/1/2/Digit-Digital-Multimeters-Startup-Guide) for proper use and installation.

### Revision History:

| Date        | Service Note Revision | Author  | Reason for Change                  |
|-------------|-----------------------|---------|------------------------------------|
| 8 Dec 2022  | 01                    | Hashini | As Published                       |
| 22 May 2023 | 02                    | Hashini | Added impacted serial number range |