

**SAFETY** – IMPLEMENTED DURING NORMAL COURSE  
OF PROVIDING SUPPORT

**M9018A-08-S**

**S E R V I C E N O T E**

Supersedes:  
NONE

**M9018A 18 slot PXIe Chassis**

**Affected Serial Numbers: TW00000000 through TW54340100**

**POSSIBLE BURN HAZARD**

**WARNING**

**HAZARD CLASS 2**

**Chassis and installed modules may overheat in the event of complete fan failures**

**Parts Required:**

<b>P/N</b>	<b>Description</b>	<b>Qty.</b>
M9018-80021	M9018A PXIe Chassis Power Supply Replacement Kit	1

**ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:		
<b>SAFETY</b>		
ACTION CATEGORY: X AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours	
LOCATION X CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE (active On-site contract required) X SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE X RETURN INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED <input type="checkbox"/> RETURN PARTS: X SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: ALWAYS	NO CHARGE AVAILABLE UNTIL: EOS	
<input type="checkbox"/> Calibration Required X Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP	
ADDITIONAL INFORMATION:		

**Situation:**

In the event of complete fan failures, the M9018A chassis and installed modules' surface temperatures may exceed safe handling conditions which can cause discomfort or burns if touched.

**Solution/Action:**

If M9018A chassis with affected serial number listed above contains power supply with part number M9018-67901 through M9018-67906, replace the power supply with M9018-67907 by ordering the M9018-80021 power supply replacement kit. Refer to section "Replacing the power supply" in the M9018A User's Guide manual (<http://literature.cdn.keysight.com/litweb/pdf/M9018-90005.pdf>) for instructions on how to replace the power supply.

**Revision History:**

Service note Revision	Date	Author	Reason For Change
01	11/4/14	TP	As published