

S E R V I C E N O T E

SUPERSEDES: None

**J3911A Token Ring LanProbe**

**Serial Numbers:** 0000A00000 / 9999Z99999 prior to EC09

**Failure of adhesive on RFI gasket material on the RFI shield.**

**To Be Performed By:** Agilent-Qualified Personnel

**Parts Required:**

P/N	Description	Quantity
5002-4539	RFI Shield	1

**Situation:**

There exists the possibility of the adhesive which holds the gasket material to the RFI shield to fail. This causes a sagging of the conductive gasket. When the gasket material sags there is contact with the rear panel LED's. This DOES NOT cause faulty operation of the instrument, only faulty operation of LED's.

**Solution/action:**

Replacing the defective RFI shield with an improved design, eliminates the possibility of sagging as adhesive is not used in its' construction.

DATE: June 2001

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION AVAILABLE</b>		
ACTION CATEGORY:	AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	AVAILABLE UNTIL:
AUTHOR: DM	ENTITY: 0804	ADDITIONAL INFORMATION: