

S E R V I C E N O T E

SUPERSEDES: NONE

HP J2910A DS3/E3 Module

Serial Numbers: US35350000/US35359999

5064-0431 Analog Board Modification

Parts Required:

5064-7757 Modified 5064-0431 DS3/E3 Analog Board

Situation:

When measuring low level DS3 signals, the Internet Advisor with a J2910A module may indicate a "loss of signal" error.

Solution:

1. Service Note J2300C-01 must be performed on the mainframe.
2. Replace J2910A Analog Board 5063-6231 with 5064-7757.

DATE: August 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.5 Hours		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> HP LOCATION	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		HP RESPONSIBLE UNTIL: August 2001		
AUTHOR: RM	ENTITY: 0801	ADDITIONAL INFORMATION:			