

S E R V I C E N O T E

SUPERSEDES: None

J2302B Internet Advisor

Serial Numbers: US3540101 / US35359999

PAW Link (Mouse Pointer) bad date code

Duplicate Service Notes:

J2301B-02 Serial Numbers: US35340101 / 35359999

J2322B-03 Serial Numbers: US35340101 / 35359999

J2523B-03 Serial Numbers: US35340101 / 35359999

Parts Required: F1049-60901 PAW Link

Situation:

The PAW Link with date code 9516 or earlier has a design problem whereas the part can become intermittent or inoperative. The date code can be viewed by opening the PAW Link (mouse) and looking at the bottom inside to see the date code.

Solution/Action:

1. Remove the PAW link bu pulling the mouse slowly but firmly from the side of the chassis.

Continued

DATE: June 1996

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 0.5 Hour
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AUTHOR: NB	ENTITY: 3801	AGILENT RESPONSIBLE UNTIL: June 1998	
		ADDITIONAL INFORMATION:	

2. Open the PAW link and check the date code to ensure that it is not date code 9516 or earlier. If greater than, do not replace.
3. Replace all non-conforming PAW links F1049-60901. Replace with new part number 5061-4390.

