

S E R V I C E N O T E

SUPERSEDES: None

J2301B Internet Advisor

Serial Numbers: US3540101 / US35359999

PAW Link (Mouse Pointer) bad date code

Duplicate Service Notes:

J2301B-02 Serial Numbers: US35340101 / 35359999

J2322B-03 Serial Numbers: US35340101 / 35359999

J2523B-03 Serial Numbers: US35340101 / 35359999

Parts Required: F1049-60901 PAW Link

Situation:

The PAW Link with date code 9516 or earlier has a design problem whereas the part can become intermittent or inoperative. The date code can be viewed by opening the PAW Link (mouse) and looking at the bottom inside to see the date code.

Solution/Action:

1. Remove the PAW link bu pulling the mouse slowly but firmly from the side of the chassis.

Continued

DATE: June 1996

ADMINISTRATIVE INFORMATION

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|---------------------------------|--|-------------------------|---|-------------|---|
| SERVICE NOTE CLASSIFICATION: | | | | | |
| MODIFICATION RECOMMENDED | | | | | |
| ACTION CATEGORY: | <input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME | STANDARDS: | Labor Hour | | |
| LOCATION CATEGORY: | <input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER | SERVICE INVENTORY: | <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT | USED PARTS: | <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | | AGILENT RESPONSIBLE UNTIL: June 1998 | | |
| AUTHOR: NB | ENTITY: 3801 | ADDITIONAL INFORMATION: | | | |

2. Open the PAW link and check the date code to ensure that it is not date code 9516 or earlier. If greater than, do not replace.
3. Replace all non-conforming PAW links F1049-60901. Replace with new part number 5061-4390.

