

E8364C-01**S E R V I C E N O T E**Supersedes:
None**E8364C Option 014 PNA Microwave Network Analyzers****Serial Numbers: MY000000000/MY999999999****A guard is available to protect the front-panel jumper cables during shipment.****To Be Performed By: Agilent-Qualified Personnel or Customer****Parts Required:**

P/N	Description	Qty.
E8361-00009	Guard, jumper cables	2

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION CATEGORY:: AGREEABLE TIME	X PERFORMANCE ENHANCEMENT SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY: CUSTOMER INSTALLABLE ON-SITE X SERVICE CENTER	AVAILABILITY: Product's support life.
AUTHOR: MF	PRODUCT LINE: WN
ADDITIONAL INFORMATION: This Service Note applies to the following PNA models: E8361/3/4A Option 014, E8363/4B Option 014, E8361/3/4C Option 014, and N5230A/C Options x25.	

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Situation:

A guard is available to protect the front-panel jumper cables from being damaged during shipment.

Solution/Action:

Two guards should be installed to cover the front-panel jumper cables before the PNA is returned to the customer. The guards are identical, so either one can be used to cover the left or right-side jumper cables. The guards simply require a push-on installation, so no tools are necessary. To install, push each guard over the jumper cables until its cushioning material touches the front panel of the PNA.