

**E8363CH85-01****S E R V I C E N O T E**Supersedes:  
None**E8363CH85 Option 014 PNA Microwave Network Analyzers**

Serial Numbers: MY000000000/MY999999999

**A guard is available to protect the front-panel jumper cables during shipment.****To Be Performed By: Agilent-Qualified Personnel or Customer****Parts Required:**

| P/N         | Description          | Qty. |
|-------------|----------------------|------|
| E8361-00009 | Guard, jumper cables | 2    |

**ADMINISTRATIVE INFORMATION**

|                                                                                                                                                                             |                                                                |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|
| SERVICE NOTE CLASSIFICATION:                                                                                                                                                |                                                                |
| <b>MODIFICATION AVAILABLE</b>                                                                                                                                               |                                                                |
| ACTION CATEGORY::<br>AGREEABLE TIME                                                                                                                                         | X PERFORMANCE ENHANCEMENT<br>SERVICE / RELIABILITY ENHANCEMENT |
| LOCATION CATEGORY:<br>CUSTOMER INSTALLABLE<br>ON-SITE<br>X SERVICE CENTER                                                                                                   | AVAILABILITY: Product's support life.                          |
| AUTHOR: MF                                                                                                                                                                  | PRODUCT LINE: WN                                               |
| ADDITIONAL INFORMATION: This Service Note applies to the following PNA models: E8361/3/4A Option 014, E8363/4B Option 014, E8361/3/4C Option 014, and N5230A/C Options x25. |                                                                |

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**Situation:**

A guard is available to protect the front-panel jumper cables from being damaged during shipment.

**Solution/Action:**

Two guards should be installed to cover the front-panel jumper cables before the PNA is returned to the customer. The guards are identical, so either one can be used to cover the left or right-side jumper cables. The guards simply require a push-on installation, so no tools are necessary. To install, push each guard over the jumper cables until its cushioning material touches the front panel of the PNA.