

E6640A-04

Modification Recommended Service Note

Supersedes:
[NONE]

E6640A Wireless test set

Serial Numbers: **all**

The Problem

When replacing an M9037A with the new M9035A you will have to replace the M9018A/B chassis with a new M9019A chassis and load firmware version E.28.09 or greater. Charges only apply to the cost of the new M9019A chassis when no more M9037A parts are available

Parts Required:

P/N	Description	Qty.
M9019-66101	M9019A PXIe Chassis Assembly, 18-slot	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours		
LOCATION		SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	X SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	1 Dec 2028		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	PL13		
	X Calibration NOT Required	AUTHOR:	MJW		

ADDITIONAL INFORMATION:

Charges only apply to the cost of the new M9019A chassis when no more M9037A parts are available

Situation:

When replacing an M9037A with the new M9035A you will have to replace the M9018A/B chassis with a new M9019A chassis and load firmware version E.28.09 or greater. The M9035A is not backwards compatible with the M9018A & B chassis.

This only applies to controller failures when no more M9037A parts are available:

- E6640-61802 - M9037A Controller kit imaged with Operating System and E6640A software are out of stock

Solution/Action:

Replaced the M9018A or M9018B chassis with a new M9019A chassis (PN:M9019-66101)
Update instrument software to E.28.09 or greater

Revision History:

Date	Service Note Revision	Author	Reason for Change
7 November 2022	01	Michael Woichik	As Published