

Modification Recommended Service Note

Supersedes:
E6464AC64-01

E6464AC64 Multi transceiver RF test set 64TRX channels

Serial Numbers: FI64222421 FI64223433 FI64223234 FI64222202 FI64222372 MY64010102
MY64010103

[**The Problem** – Certain units with Rev 007 PC module or earlier can experience boot up issues due to DC/DC converter revision installed.

Parts Required:

P/N	Description	Qty.
F8800-61709	Levi module	1

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	1.0 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE (No Parts involved)	SERVICE:	<input checked="" type="checkbox"/> RETURN
	<input checked="" type="checkbox"/> SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	Nov 1 st 2027
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	DI
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	AA

ADDITIONAL INFORMATION:

Situation:

A subset of units with PC module revision 007 or earlier need to have the PC module replaced due to potential boot issues seen on the units.

Solution/Action:

The risk of failure is low but on the next service event Keysight will proceed to replace the PC module within the unit under this service note

Revision History:

Date	Service Note Revision	Author	Reason for Change
22 October 2024	01	Andrew Alford	As Published
26 November 2024	01A	Andrew Alford	Updated additional serial number