

S E R V I C E N O T E

SUPERSEDES: NONE

Agilent Technologies E6392A GSM MS TEST SET

Serial Numbers:

E6392A-02: JP1MG00000 / JP1MG99999
E6392B-01: JP2MG00000 / JP4MG00583

Potential Stress crack in the rear foot.

Duplicate Service Notes: E6392B-01

To Be Performed By: Customer or Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
E6392-65405	Foot, Rear	---

Situation:

It has been found that instruments with the given serial numbers may have a stress cracked rear foot due to excessive torque on the fastening screw

Solution / Action:

Inspect the rear foot surface which faces to the rear panel. If a crack is observed, replace the rear foot with a new one. This rear foot is a new improved version and the part number for it is the same as the old one. No old type foot has been shipped as a service part to the field.

DATE: September 2000

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.1 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
		USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: October 2005	
AUTHOR: SA	ENTITY: 3335	ADDITIONAL INFORMATION:	

