

S E R V I C E N O T E

SUPERSEDES: NONE

E5100A Network Analyzer

Serial Number:JP5KC02920 / JP5KC03329
MY40500101 / MY40500121

"BLIGHT OFF" GP-IB command problem

To Be Performed By : Agilent-Qualified Personnel

Parts Required:

Agilent P/N	Description	Quantity
E5100-66521	Motherboard assy	1
0403-0424	Cushion 20.6x7.6	5

Situation:

The units with serial numbers above have "BLIGHT OFF" GP-IB command problem.

Because the LCD was changed to new one from JP5KC02920 and MY40500101, but the motherboard assembly did not correspond to new LCD.

Solution / Action:

Replace the old motherboard (p/n E5100-66520) to new one (p/n E5100-66521), and perform performance test.

DATE: August 2001

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 3.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: HK	ENTITY: 3355	AGILENT RESPONSIBLE UNTIL: August 2003	
ADDITIONAL INFORMATION: Using 02G for the Repair Class and enter the PSSN number in the Repair Details SIS-Entry			

