

E4428C-02**S E R V I C E N O T E**

E4428C Signal generator

Firmware revisions: C.04.84, C.04.86, C.04.95

Serial Numbers: [0000A00000 / 9999Z99999]

**The 'Secure Erase' feature is erasing two important files:
License Keys and Self Test Dependencies****Parts Required:**

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR: MW PRODUCT LINE: PL15

ADDITIONAL INFORMATION:

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August 9, 2007

Situation:

E4428C Firmware revisions C.04.84, C.04.86, C.04.95 are known to have this defect.

Under the Memory Catalog menu there is the Security menu and The 'Secure Erase' feature is erasing two important files: License Keys and Self Test Dependencies

You will get a Error 617 Configuration error and Error 256 **FILE NOT FOUND;**
/SYS/LICENSE.TXT
after you cycle the power.

Solution/Action:

Do not perform the 'Secure Erase' function under the memory catalog menu with Firmware releases C.04.84, C.04.86, C.04.95

There will be a new release of firmware very near future.