E4258A-01

S E R V I C E   N O T E

HP E4250A acceSS7 Signaling Monitoring System
HP E4251A acceSS7 Measurement Cardcage
HP E4258A acceSS7 External Communications Card

Serial Numbers: 0000U00000/3608U01000

Compatability With E4270A Datastore SSP / E4506A Datastore Card

Situation:

The original E4258A External Communications Card (Xcomms) firmware is not compatible with the E4506A DataCapture Card. (Xcomms Firmware Version A.01.20, ROM labeled "E4258-80001").

The Xcomms card reports "Invalid Cardcage Configuration" at self test if the E4506A Data-Capture Card is installed. The DataCapture Card is unusable.

Continued

DATE: March 1997

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
INFORMATION ONLY		
AUTHOR:	ENTITY:	ADDITIONAL INFORMATION:
GC	E600	

HEWLETT® **PACKARD**

Solution/Action:

If installing E4506A DataCapture Card, confirm the Xcomms firmware version is A.01.44 or later. (Xcomms Firmware Version A.01.44, ROM labeled "E4258-80003").

If the ROM is not labeled, verify the Xcomms firmware version using the E4251A acceSS7 Test Shell or acceSS7 Diagnostics, refer acceSS7 documentation. Verify Xcomms card firmware version is A.01.44 or later.

New Xcomms ROMs are shipped with E4506A DataCapture Card. Install this ROM into Xcomms card using the Install Instructions supplied.

If DataCapture Card is moved from Cardcage to Cardcage, confirm that the firmware version of Xcomms Card at the new location is A.01.44 or later. (Xcomms Firmware Version A.01.44, ROM labeled "E4258-80003").