

S E R V I C E N O T E

SUPERSEDES: None

E4208D Broadband Series Hard Disk Modules**Serial Numbers:** 0000A00000 / 9999Z99999**New Hard Disk Module with new software installed****Duplicate Service Notes:**

E4208B

E4208C

E4208D

Situation:

Exchange modules for the E4208/B/C will not be compatible with systems that have been upgraded to BSTS Version B.14.0. For information about the E4208A see Service Note E4208A-02. Also, E4208B modules cannot be upgraded to the B.14.0 Revision.

Continued

DATE: January 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:

DH

ENTITY:

Y900

ADDITIONAL INFORMATION:



Solution / Action:

There are two exchange numbers for the BSTS disk drive modules:

E4208-69210 - This is the E4208C with the A.xx version of the BSTS Software installed. Use this number for customers with E4208B or E4208C modules who do not wish to have their systems upgraded to the HP-UX 10.20 Y2K compliant version of the BSTS application version (B.xx.xx).

These modules can be upgraded later to the Y2K compliant version using the CD ROM set available by order through the web site at: <http://www.agilent.com.au/bsts/y2k/>. This upgrade will leave only 250Mb of space remaining for user files or perhaps less than this after further releases of BSTS modules and software.

E4208-69310 - Exchange E4208D with B.14.0 or later BSTS software loaded. Use this number for customers who have the B.xx.xx version of the BSTS application software already loaded. These will be either customers with an upgraded E4208C or E4208D. For units under warranty this part may be used for E4208C's