S E R V I C E N O T E

SUPERSEDES: NONE

E4205A, 155 Mb/s UTP-5 Line Interface

Serial Numbers: CA35470100 / CA35470184

UTP-5 LIF may exhibit sporadic BIP errors.

To be performed by: HP-qualified personnel

Parts Required: E4205-69000

Situation:

The BIP LED on the front panel of the UTP-5 LIF may flash occasionally indicating the presence of BIP errors.

This may occur even though the device under test is known to be good, when data transmission is PRBS23 traffic over a Category 5 unshielded twisted pair cable that is nearly 100 meters in length. One hundred meters is the maximum cable length allowed by the UTP-5 specification. The errors may occur using either of the "To NE" or the "To UE" ports connected to a device under test or to another UTP-5 LIF.

The symptom does not appear when the cable is used to loop a single UTP-5 LIF to itself, when using a shorter cable, or when using any traffic pattern other than PRBS23.

The symptoms are caused by a problem with the clock recovery circuitry in the LIF. The design has been changed and the factory will be modfifying all modules returned for repair.

Continued

DATE: March 1997

ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION: | | |
|------------------------------|---|--|
| MODIFICATION RECOMMENDED | | |
| ACTION CATEGORY: | ☐ IMMEDIATELY☐ ON SPECIFIED FAILURE☐ AGREEABLE TIME | STANDARDS: LABOR 1.0 Hours |
| LOCATION CATEGORY: | ☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ HP LOCATION | SERVICE RETURN USED RETURN PARTS: ☐ SCRAP☐ SEE TEXT ☐ SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | HP RESPONSIBLE UNTIL: March 1999 |
| AUTHOR: HS | ENTITY: Z600 | ADDITIONAL INFORMATION: |

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Page 2 Service Note E4205A-01

Solution/Action:

Replace the module using the exchange part number.

The replacement module should be of revision 'B' or higher, as indicated on the serial number label.

These replacement modules will contain the correct clock clock recovery circuitry.

Modules with serial number CA3649xxxx or higher will not exhibit the symptoms.