

E36103B-01

Modification Recommended Service Note

Supersedes:
NONE

E36103B DC Power Supply, 20V, 2A, 40W

Serial Numbers: Refer to below table.

The Problem – Low range current measurement accuracy may be out of specification.

Parts Required:

P/N	Description	Qty.
E36103B-66002	DC Power Supply, Single Output, 20V, 2A, 40W Opt STD OE9, UK6	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input checked="" type="checkbox"/> SCRAP	PARTS:	<input checked="" type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	15th Mar 2023		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	Khew		

ADDITIONAL INFORMATION:

Situation:

E36103B with listed serial number may not meet low range current measurement accuracy specification ($\leq 8\text{mA}$). There is no impact to other specifications of this product.

Solution/Action:

If low range current measurement is used, the instrument requires to send back to Keysight service center for whole unit exchange.

MY57350005	MY58270152	MY58470345	MY59001229	MY59001804	MY59002109
MY58090028	MY58300196	MY58470346	MY59001230	MY59001805	MY59060434
MY58090029	MY58330203	MY58480348	MY59001232	MY59001806	MY59060435
MY58090030	MY58330204	MY58480361	MY59001233	MY59001807	MY59080442
MY58090031	MY58330205	MY58480362	MY59001234	MY59001828	MY59100471
MY58090032	MY58330206	MY58480363	MY59001235	MY59001829	MY59160522
MY58090033	MY58330207	MY58480365	MY59001238	MY59001830	MY59180532
MY58090034	MY58360210	MY58480367	MY59001239	MY59001851	MY59280756
MY58090035	MY58360211	MY58480368	MY59001382	MY59001852	MY61001002
MY58090036	MY58400253	MY59001005	MY59001392	MY59001873	MY61001004
MY58090037	MY58400254	MY59001033	MY59001393	MY59001874	MY61001005
MY58100042	MY58400255	MY59001034	MY59001394	MY59001875	MY61001006
MY58100043	MY58400256	MY59001121	MY59001516	MY59001876	MY61001009
MY58100054	MY58410280	MY59001182	MY59001673	MY59001877	MY61001010
MY58100055	MY58410281	MY59001183	MY59001690	MY59001878	MY61001026
MY58100056	MY58410282	MY59001188	MY59001691	MY59001879	MY61001038
MY58100057	MY58410296	MY59001189	MY59001692	MY59001880	MY61001066
MY58100058	MY58410302	MY59001191	MY59001700	MY59001881	MY61001067
MY58100059	MY58430319	MY59001192	MY59001704	MY59001882	MY61001068
MY58100060	MY58430320	MY59001193	MY59001705	MY59001927	MY61001069
MY58100061	MY58470335	MY59001221	MY59001706	MY59001950	MY61001070
MY58100062	MY58470336	MY59001222	MY59001707	MY59001951	MY61001071
MY58110066	MY58470338	MY59001223	MY59001775	MY59001952	MY61001072
MY58110067	MY58470339	MY59001224	MY59001782	MY59001964	MY61001075
MY58110068	MY58470340	MY59001225	MY59001783	MY59001972	MY61001079
MY58110069	MY58470341	MY59001226	MY59001797	MY59002042	MY61001082
MY58110071	MY58470342	MY59001227	MY59001798	MY59002043	MY61001083
MY58110072	MY58470343	MY59001228	MY59001803	MY59002044	

Revision History:

Date	Service Note Revision	Author	Reason for Change
28 Feb 2022	01	KHEW	As Published