Modification Recommended Service Note

Supersedes:
DAQM902A-01

DAQM902A 16 Channel Multiplexer(2/4-wire) Module

Serial Numbers: MY58000286, MY58000287 and MY58000289

The Problem – Possible tightness when unplugging the module from DAQ970A mainframe

Parts Required:

P/N	Description	Qty.
DAQM2-66101	20 Channel Multiplexer (2/4-wire) Module	1

ADMINISTRATIVE INFORMATION

ACTION CATEGORY:	[X] ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS				
		LABOR: 0.5 Hours				
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE (active On-site contract required) [X] SERVICE CENTER [[]] CHANNEL PARTNERS	SERVICE: INVENTORY:	[[]] RETURN [X] SCRAP [[]] SEE TEXT	USED PARTS:	[[]] RETURN [X] SCRAP [[]] SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 31 July 2020				
	[[]] Calibration Required [X] Calibration NOT Required	PRODUCT LINE: PLGM AUTHOR: KT				

ADDITIONAL INFORMATION:

Situation:

The impacted module with the serial number above may experience tightness when unplugging the module from DAQ970A mainframe. This is due to manufacturing variance for connector of the module. There is no impact on the module or mainframe product performance and functionality.

Solution/Action:

The impacted module with the serial number above may need to send back to Keysight Service Center for new module replacement. Kindly contact Keysight Technologies Customer Contact Center at www.keysight.com/find/contactus.

Revision History:

Date	Service Note Revision	Author	Reason for Change
28 June 2019	01	KT	As Published
17 July 2019	02	KT	Revised