

B2910BL-01

Modification Recommended Service Note

Supersedes:
NONE

B2910BL Precision Source/Measure Unit, 1ch, 10fA resolution, 210V, 1.5A

Serial Numbers:
See table below.

The Problem

The LAN MAC address assigned to B2910BL may have a duplicate with the one assigned to 33502A.

Parts Required:
NONE

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	X AGREEABLE TIME	LABOR:	1.0 Hours	
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	USED	<input type="checkbox"/> RETURN	
	X SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP	
	<input type="checkbox"/> CHANNEL PARTNERS	X SEE TEXT	PARTS:	<input type="checkbox"/> SCRAP
			X SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	Dec 31, 2022	
<input type="checkbox"/> Calibration Required		PRODUCT LINE:	1H	
X Calibration NOT Required		AUTHOR:	HT	

ADDITIONAL INFORMATION:

Situation:

If B2910BL is connected to the same LAN with 33502A, there may be a conflict and may cause issues related to LAN communication.

Solution/Action:

Send the B2910BL to the Keysight Service Center for changing the LAN MAC address to a unique number that will not have the conflict with other equipment.

Affected Instruments:

The instruments with the serial numbers listed below are confirmed to be affected:

MY60440128
MY60440129
MY60440131
MY60440132
MY60440133
MY60440134
MY60440137
MY60440138
MY60440146
MY60440149
MY60440150
MY60440151
MY60440153

Revision History:

Date	Service Note Revision	Author	Reason for Change
10 Nov 2021	01	Hiro Tsunemoto	As Published