

86122A-01A**S E R V I C E****N O T E**Supersedes:
86122A-01**86122A Multi-Wavelength Meter**

Serial Numbers: DE44101021 / DE44101022,
DE44101024,
DE44101026 / DE44101060,
DE44101064 / DE44101079,
DE44101082

Hardware upgrade to fix “Over temperature failure”**To Be Performed By:** Agilent-Qualified Personnel**Parts Required:**

P/N	Description	Qty.
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NONE – service strategy is RTF

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION AVAILABLE			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.25 Hours (Admin only)	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	June 2009	AGILENT RESPONSIBLE UNTIL: Ship-date plus 3 years	
AUTHOR: JM PRODUCT LINE: 3E			
ADDITIONAL INFORMATION:			

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Situation:

As a result of our ongoing quality improvement process we have identified a potential source for an 86122A defect. An intermittent contact of a IC socket may cause a malfunction of the multi-wavelength meter. When this occurs a message “over temperature” is shown on the instrument’s display, the unit does not work and a repair would be required. This “over temperature” failure is covered by the service note, Agilent’s responsibility is ship-date plus 3 years.

Solution/Action:

The related socket will be removed and the unit will be fully calibrated.

Service Center:

This service note can only be performed at the PNT Division. Please return the unit to the factory – see GCD on Intranet <http://tmoux058.scs.agilent.com/cgi-bin/gcd/getCapabilityInfo.pl> for 86122A.