

86108B-01

Modification Recommended Service Note

Supersedes:
NONE

86108B Precision Waveform Analyzer

Serial Numbers: ALL

Install option JSA on all 86108B modules during regular service.

Parts Required:
NONE

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	XX AGREEABLE TIME	LABOR:	0.1 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	XX SERVICE CENTER		XX SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	PRODUCT'S SUPPORT LIFE
	XX Calibration Required	PRODUCT LINE:	8F
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	MM

ADDITIONAL INFORMATION:

Situation:

Option JSA is currently a mandatory option for 86108B, however, it was not mandatory when the product was first introduced.

For customer satisfaction, and to simplify product support, a decision has been made to enable option JSA for all 86108B modules, at no additional charge to the customer, when sent for regular service.

Solution/Action:

During regular service (repair or calibration), option JSA should be enabled for any unit which does not already have it.

The customer should not be charged for the JSA upgrade. The customer may be charged for all other portions of service (unrelated to the installation of option JSA) per standard service processes.

For assistance enabling option JSA contact product support, csg.servicedesk@keysight.com.

Revision History:

Date	Service Note Revision	Author	Reason for Change
23 Jul 2019	01	MM	As Published