

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

86103A-01

S E R V I C E N O T E

Supersedes:
NONE

86103A Optical /Electrical Plug-in

Serial Numbers: 0000A0000/US39441024

Memory Error in module

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
86101-60015	Digital Interface Assembly	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☐ IMMEDIATELY x ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE ☐ ON-SITE x SERVICE CENTER	SERVICE INVENTORY: ☐ RETURN x SCRAP ☐ SEE TEXT	USED PARTS: ☐ RETURN x SCRAP ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE AGILENT RESPONSIBLE UNTIL: EOS		
AUTHOR: bmlh PRODUCT LINE: 8F			
ADDITIONAL INFORMATION:			

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Situation:

Occasionally module memory is corrupted on power up, giving error; “ Memory error occurred in ____ module: Try reinstalling module”. Additional circuitry added to digital interface assembly to protect module memory.

Solution/Action:

Replace Digital Interface Assembly part number **86101-60010** with **86101-60015** and **recalibrate module.**