

## S E R V I C E N O T E

SUPERSEDES: None

**8596E Option 042 Portable Spectrum Analyzer****Possible Shoulder Strap Failure Under Load****WARNING****POSSIBLE PERSONAL INJURY**

Serial Numbers: See Below

**Duplicate Service Notes:**

8591E-14-S	8591E/042	Serial Numbers:	3649A05869 / 3801A06700
	8591E/042	Serial Numbers:	3647U02126 / 3750U02357
8593E-15-S	8593E/042	Serial Numbers:	3649A02626 / 3801A03362
	8593E/042	Serial Numbers:	3647U01318 / 3750U01856
8594E-14-S	8594E/042	Serial Numbers:	3649A03668 / 3801A05409
	8594E/042	Serial Numbers:	3647U02509 / 3750U03527
8595E-14-S	8595E/042	Serial Numbers:	3649A02442 / 3801A03141
	8595E/042	Serial Numbers:	3647U00780 / 3750U00971
8596E-14-S	8596E/042	Serial Numbers:	3710A00714 / 3801A01169
	8596E/042	Serial Numbers:	3726U00560 / 3750U00607
8590L-09-S	8590L/042	Serial Numbers:	3649A01286 / 3801A02080
	8590L/042	Serial Numbers:	3647U00594 / 3750U00730
8592L-07-S	8592L/042	Serial Numbers:	3649A00720 / 3801A01041
	8592L/042	Serial Numbers:	3647U00295 / 3726U00396

*Continued*

DATE: August 1998

**ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:			
<b>PRIORITY SAFETY</b>			
ACTION CATEGORY:	<b>IMMEDIATELY</b>	STANDARDS:	LABOR 1.0
LOCATION CATEGORY:	<input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	ALWAYS	USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: BD	ENTITY: 5320	AGILENT RESPONSIBLE UNTIL: ALWAYS	
ADDITIONAL INFORMATION:			

**To Be Performed By:** Agilent-Qualified Personnel, Customer

**Parts Required**

<b>P/N</b>	<b>Description</b>	<b>Quantity</b>
1540-1130	Soft Carrying Case	1

**Situation:**

Agilent has learned that the stitching which fastens the shoulder strap to the bag on some soft carrying cases may fail the load test (four times the intended weight). Failure of the stitching can result in damage to the instrument and possibly personal injury.

**Solution / Action:**

The carrying case which came with option 042 instruments in the serial ranges called out should be sent back to Agilent for exchange. New cases will be supplied without charge. This exchange also applies to 1540- 1130 Carrying Cases purchased seperately from Agilent during the 1997 calendar year. Customers may arrange to have their cases exchanged by contacting the Microwave Instruments Division Spectrum Analyzer Support Line at (707) 577-6801.