

81160A-02

Modification Recommended Service Note

Supersedes:
NONE

81160A - 1 or 2 Channel Pulse Function Arbitrary Generator

Serial Numbers: MY60410492, MY60410501, MY60410502, MY60410508, MY60410509, MY60410512, MY60410515, MY60410518, MY60410520, MY60410525, MY60410526, MY60410537, MY60410540, MY60410544, MY60410547, MY60410549, MY60410558, MY60410564, MY60410566, MY60410568, MY60410569, MY60410572, MY60410581, SG60410508, SG60410509, SG60410510, SG60410511

Potential issue with duplicate MAC address

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours
LOCATION	x SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	October,31 st , 2023
	<input checked="" type="checkbox"/> Calibration Required	PRODUCT LINE:	[24]
	<input type="checkbox"/> Calibration NOT Required	AUTHOR:	[SR]

ADDITIONAL INFORMATION:

Product must be returned to the factory for service note installation

Situation:

Within the specified serial number range, it was determined that the same MAC address was inadvertently stored in the devices. This can lead to the fact that two devices cannot be operated within one network.

Solution/Action:

To renew the MAC address into instruments, it is required to return the instrument to Keysight.

Whether an instrument is affected can be checked as follows:

1. Click Utility button at the front panel



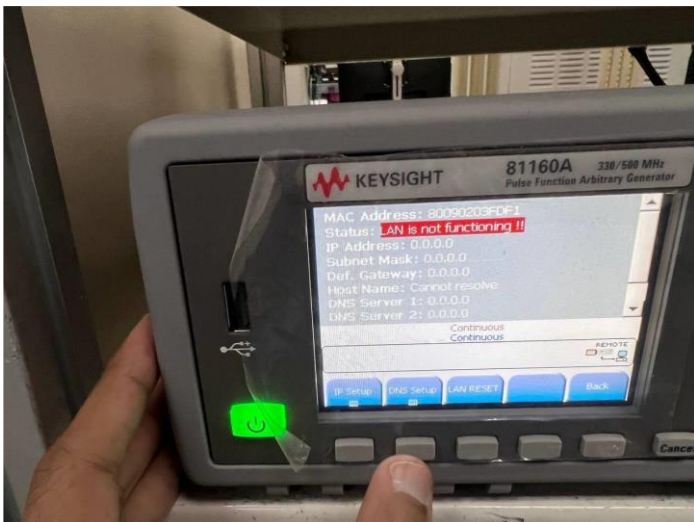
2. Press button more 1 of 2



3. Press button I/O interfaces



4. Press LAN button to reach LAN interface



All units which are carry MAC Address “80 09 02 03 FD FF” are affected. Please send the units back to Keysight for repair with reference information to this service note.

Product must be returned to the factory for service note installation.

Revision History:

Date	Service Note Revision	Author	Reason for Change
27 oct 2023	01	Sina Rimpf	As Published