

S E R V I C E N O T E

SUPERSEDES: 6645A-04

6645A 200W General Purpose Power Supply

Serial Number: See below

Intermittent Phone Cables

Duplicate Service Notes:

- 6541A-02A US36360146 / US36360165
- 6542A-02A US36360286 / US36360315
- 6543A-02A US36340266 / US36340336
- 6544A-02A US36390176 / US36390211
- 6545A-03A US36340126 / US36340141
- 6641A-03A US36410246 / US36410290
- 6642A-03A US36400586 / US36400776
- 6643A-03A US36400711 / US36400830
- 6644A-03A US36410441 / US36410576
- 6645A-04A US36390351 / US36390451

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

- 06652-80011 (W10, p/n 06652-80011)
- 06652-80010 (W9, p/n 06652-80010)

Continued

DATE: February 2001

ADMINISTRATIVE INFORMATION

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|---------------------------------|---|--|---|-------------|---|
| SERVICE NOTE CLASSIFICATION: | | | | | |
| MODIFICATION RECOMMENDED | | | | | |
| ACTION CATEGORY: | <input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME | STANDARDS: | LABOR 0.5 Hours | | |
| LOCATION CATEGORY: | <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER | SERVICE INVENTORY: | <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT | USED PARTS: | <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | | AGILENT RESPONSIBLE UNTIL: End of Product Support Life | | |
| AUTHOR: BM | ENTITY: 2100 | ADDITIONAL INFORMATION: This is a multi Model No. Service Note | | | |



Situation:

The 2 phone style cables might have been improperly crimped causing intermittent connections on the cables. Could cause "Secondary Down" or "Serial Down" message.

Solution / Action:

Units returned for any reason in the specified serial number range exhibiting "Secondary" or "Serial Down" messages or intermittent communication problems. Replace the gray phone style cables.