

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

6038A-12

S E R V I C E N O T E

Supersedes:
NONE

6038A System Power Supply

Serial Numbers: US38310401 – 9999-99999

GPIB Communications Error when used with a 59510A or 59511A Relay Box

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
-----	-------------	------

NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.5 Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Product's Support Life	
AUTHOR: RJM	PRODUCT LINE: 33		
ADDITIONAL INFORMATION:			

© AGILENT TECHNOLOGIES, INC. 2002
PRINTED IN U.S.A.



June 3, 2002

Situation:

Using the power supply with a 59510A or 59511A Relay Box causes a communications error to be generated.

Solution/Action:

Remove C-67 from the GP-IB board and the communications error generation will be corrected.