

## S E R V I C E N O T E

SUPERSEDES: None

**55413B Local Node ITH card**

Serial Numbers: 0000A00000 to 3740A00340

**New EEPROMs improve performance****To Be Performed By:** Agilent-Qualified Personnel**Parts Required:**

P/N	Description	Quantity
55411-80001	EEPROM	1
55411-80002	EEPROM	1

**Situation:**

AMD EEPROMs with datecode earlier than 9804 can become corrupted if power is recycled or ITH card is pulled out and re-inserted. Power-up failure can occur and in addition when queried, the ITH card will return message that firmware is being downloaded.

**Solution / Action:**

Contact Francis Loke at SCD (Telnet: 553-2725) via e-mail for new EEPROMs. Please indicate firmware revision of ITH card. Remove defective EEPROMs and replace with new EEPROMs.

DATE: March 1999

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION AVAILABLE</b>		
ACTION CATEGORY:	AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input checked="" type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	AVAILABLE UNTIL: End of support life
AUTHOR: FL	ENTITY: 0200	ADDITIONAL INFORMATION: