S E R V I C E   N O T E

SUPERSEDES: None

55411B Enhanced Stratum 2 ITH Card

Serial Numbers: 0000A00000 to 3738A00284

New EEPROMs improve performance

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
55411-80001	EEPROM	1
55411-80002	EEPROM	1

Situation:

AMD EEPROMs with datecode earlier than 9804 can become corrupted if power is recycled or ITH is pulled out and re-inserted. Power up failure can occur and in addition when queried, the ITH card will return message that firmware is being downloaded.

Solution / Action:

Contact Francis Loke at SCD (telnet: 553-2725) via e-mail for new EEPROMs. Please indicate firmware revision of ITH card. Remove dfecetive EEPROMs and replace with new EEPROMs.

DATE: March 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	☐ PERFORMANCE ENHANCEMENT ■ SERVICE/RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	■ CUSTOMER INSTALLABLE ■ ON-SITE ☐ SERVICE CENTER	AVAILABLE UNTIL: End of support life
AUTHOR: FL	ENTITY: 0200	ADDITIONAL INFORMATION:

⁎⁎⁎ Agilent Technologies